

# Residents' update

16<sup>th</sup> October 08

## Station Avenue

**Croydon Rd (from roundabout to service road)**

**Service road at rear of shops (Croydon Road to Station Road).**

**Church Hill (lower part)**

**Station Avenue**

**Timber Hill Rd**

**Mount Pleasant Road**

**Farningham Rd**

**Commonwealth Rd**

**Crescent Rd**

Surrey County Council will be carrying out essential maintenance works, including drain cleaning and minor pothole repairs, in these roads on **the night of the 27<sup>th</sup> and the day of the 28<sup>th</sup> October 2008.**

To help us carry out the works, **please can you ensure that you do not leave any vehicle in these roads** between 9pm Monday 27<sup>th</sup> to 5pm Tuesday 28<sup>th</sup> October. Extra parking spaces are being made available, but please remember to display this letter in your windscreen if you use:

- Top floor of Morrisons' car park.
- Premises in Croydon Road/Farningham Road (previously a Family Services Centre).
- Premises in Croydon Road/Farningham Road (previously an Adult Education Centre).

We want to improve the highway drainage around the town centre and your cooperation would be appreciated by everyone concerned. Access will be restricted and on-street parking will not be permitted. If you can foresee difficulties please contact telephone number 08456 009009. For instance, if we know of any parking requirements for car blue badge holders, we will try to make special arrangements.

**Why is the work being done?** To improve highway safety in Caterham Valley.

**How long will the work take?** 1 night and 1 day only.

**Surrey County Council working in partnership with Carillion plc**

Please note start and finish times depend on weather and operational considerations.

### **About our work**

Surrey County Council delivers road maintenance services across the county of Surrey.

Our aim is to improve the quality and safety of your roads, minimise the disruption caused to you and complete the work as quickly as possible.

Please accept our advanced apologies for any inconvenience you may experience as a result of this work. We will attempt to minimise noise during the nightshift on Monday 27<sup>th</sup> through Tuesday 28<sup>th</sup> October 2008 during the course of this essential maintenance.

### **Will I still be able to access my home/business?**

Yes, pedestrian access for homes and businesses will be maintained all times, when safe to do so, but delays may occur. Please take great care when passing these works for your safety and that of our operatives. Please accept our advanced apologies for any inconvenience you may experience as a result of this work.

### **You can help us by:**

- Moving vehicles and obstructions when requested
- Observing traffic management relating to the works
- Telling us how we have done by completing a feedback questionnaire

### **We promise to:**

- Co-ordinate the works to cause you minimum disruption
- Provide supervision during the work
- Ensure that sites are maintained in a clean, tidy and safe condition
- Always deliver a high standard of workmanship

### **Beware Bogus Callers**

Surrey County Council does not permit its employees or contractors to undertake work on private property during the course of any scheme. If anyone offers such work they will not be a council approved contractor and should be treated with caution. Any scheme undertaken by a council approved contractor does not require cash payments

Uninvited workers can be very persuasive as they are trying to sell you something you don't need. If you think you are being approached by uninvited workmen just say "No thank you", close the door and call **Surrey Trading Standards Rapid Action Team, 01342 371717**.

**Surrey County Council** are grateful to the residents, Caterham Parish Council, Morrisons and other businesses for their help and co-operation with this initiative.